

# Clalit Medical Services In Beer-Sheva

## **Dear Researches, Students and Visitors,**

Harel Insurance & Finance Ltd, Israel's leading firm in health insurance, and Harel-Yedidim, the overseas division of Yedidim Ltd., are pleased to welcome you to Israel. Our team will help you to enjoy a professional service and assistance 24 hours a day.

Our services will be provided by the Clalit Health Services, which has clinics throughout Israel. You may choose to register with one of them and make it your home clinic. The magnetic card that you receive from Clalit must be presented in order for you to receive health services, medication or tests. Please make sure to carry your magnetic card on you at all times.

### **1) Medical Services in Beer-Sheva:**

#### **a) Doctor Appointments**

- i) For appointment with a family (primary care) physician, please call the Clalit clinic directly. (See Clalit clinics in Beer-Sheva in paragraph 4).
- ii) For an appointment with a specialist, please call the Clalit Center at \*2700 and dial 4 for the representative in English.  
The Call Center operating hours:  
(a) Sunday–Thursday 8AM – 8 PM  
Friday 8 AM – 12 PM

**The Specialists clinic is located at 1 Henrieta Sold St Beer Sheba. Buses: 4,5**

#### **b) Magnetic card**

Within the next three weeks you will receive through the post a magnetic card that you should present whenever seeking health care services. Until then you may :

- i) Update your Israeli cellphone number in one of the Clalit clinics. Then when you will need to obtain medical services, please dial from this cellphone \*2704. You will be asked to dial your ID number so please dial your Clalit service number which is presented on the policy we sent you by email. This will open your file at Clalit for the next 3 hours and you will be able to obtain medical services
- ii) You may ask the Clalit representative at the closest clinic to get a temporary card (in the price of 15 shekels nonrefundable) . Please present your Clalit membership number appears on the policy that was sent to you by email and your passport.

c) **Doctor's home visits 24 hours a day:**

Call **Bikur Rofe Contact Center** at 1-800-260-660 Or \*6101 and ask for a doctor's home visit. A doctor will come to your place of residence within 2-3 hours (no co-pay).

d) **Medications:**

You may purchase prescription medicine at the pharmacies located in the Clalit clinics. •Please notice that there is a copay for medication as is customary in the HMO.

## 2) Emergency Services and Services after Clinic Hours

a) **At night, from 7 PM to 6 AM the next morning, and on Saturday and holidays:**

- If you feel unwell at night you may do one of the following:
  1. **Doctor Home Visit** : Contact the Harel Call Center 1800-260-660 or \*6101 and request a **house call**. A doctor will come to see you within 3 hours. You can also ask to consult with the doctor on call over the phone.
  2. **A Consultation With a Clalit Nurse:** Call \*2700 .Press "4" for the English operator , then press "5" and wait for consultation with a nurse on duty. If it is necessary to refer you to the emergency room for urgent treatment, the nurse will send a letter of referral directly to the emergency room to which you are referred. That way, Clalit will cover the cost of the visit to the emergency room (according to the terms of the policy).
  3. **"Briuta" Medical Center: A Walk in Clinic**  
25 Nafha St. (by the One Center the Globus Max Building ).  
Tel: \*9579  
**Treatment is provided during the weekdays with a co-pay of 90 shekels which will not be reimbursed. During Friday and Saturday the visit costs 45 shekels. Payment will not be reimbursed There is no need to schedule an appointment.**  
**You must bring your passport and the magnetic card**  
Opening Hours: Sunday-Thursday 10AM -01:00 night  
Friday: 10:00-03:00 night  
Saturday: 09:00-01:00 night
  4. **"TEREM " Medical Center: A Walk in Clinic**  
Max Nordau St Number 1 Beer Sheba in front of the RAKEVET Building  
**Treatment is provided during the weekdays with a co-pay of 90 shekels which will not be reimbursed. During Friday and Saturday the visit costs 45 shekels. Payment will not be reimbursed There is no need to schedule an appointment.**  
Open every day from 0900 in the morning until 1 o'clock at night

- If you decide to go to the emergency room without a letter of referral, **you will be charged for the emergency room service.**
- In other words, a visit to the emergency room is free of charge (according to the terms of the policy) **ONLY if you have received a letter of referral** from a Clalit or "Bikur Rofe" physician, or when one of the following criteria is met:
  1. An injury that requires stitches
  2. Aspiration of a foreign body into the windpipe
  3. Any new fracture
  4. Serious dislocation of the shoulder or a joint.
  5. Penetration of a foreign body into the eye
  6. A snake bite
  7. Hospitalization of over 24 hours

b) **Hospital**

Hospitals under agreement with the Clalit Health Services throughout Israel are:

1. **Beer-Sheva - Soroka**
2. Petach-Tikva: Beilinson, Schnider and Hasharon Hospitals
3. Tel-Aviv: Ichilov Hospital
4. Jerusalem: Sharei Tzedek
5. Haifa: Hakarmel Hospital
6. Rehovot: Kaplan Hospital
7. Kfar-Saba: Meir Hospital
8. Eilat: Yoseftal Hospital

In the above cities, do not use any other hospital. In other cities across Israel, if you have a doctor's referral, you may go to any hospital of your choice.

You must present your magnetic card to receive service

c) **Ambulance**

The Clalit will cover ambulance expenses only if there was hospitalization of more than 24 hours

d) **Emergency Dental Treatment**

**Provided by: Clalit Smile Clinics** located throughout Israel:

There is no need to schedule the appointment. In case of emergency dental problem you can go directly to the clinic.

You must present your magnetic card to receive service.

<u>Name</u>	<u>Address</u>	<u>Buses</u>	<u>Tel.</u>	<u>Opening Hours</u>
Clalit Smile Avisror	7 Yizhak Ben-Zvi St. Beer-Sheva		08-6450751 - 08-6450750	Sunday-Thursday 8:00AM-08:00PM Friday 08:00PM-11:00PM
Clalit Smile Yaski	24 David Hamelech St. Beer-Sheva		08-6499054	Sunday-Thursday 8:00AM-08:00PM Friday 08:00AM-01:00PM
Clalit Smile Ben-Yair	26 Haim Nahman Bialik St. Beer-Sheva		08-6438571	Sunday-Thursday 8:00AM-08:00PM Friday 08:00AM-01:00PM
Clalit Smile Neve Ze'e	30 Yohana Zabotinsky Av		08-6464800	Sunday- Thursday 8:00AM-08:00PM Friday 08:00AM-01:00PM

### 3) Services outside the Clalit Clinics Facilities

If a Clalit doctor refers you for tests such as ultrasound, blood tests or the like, you must go to the clinic office and get instructions from the secretaries.

In general, for services in the Clalit clinics you do not need a letter of payment, but you must present your magnetic card and the referral from your doctor (there is no co-pay).

If you are referred for tests to a clinic or a hospital that does not belong to Clalit Health Services, you will need to have a letter of payment from the Clalit office. Issuing such a letter takes between 3 to 7 days. Please do not forget to consult the clinic office immediately after you see your doctor.

### 4) Clalit Clinics in Beer-Sheva:

#### a) The Student Clinic in the University

**Address:** The student Center Room No. 237  
**Tel:** 08-6283777 – Dial 3 to the office and then 8  
**Fax:** 08-9311210  
**Clinic Manager:** **Mrs. Hadas**  
**Pharmacy:** in the clinic

#### Clinic Hours

Sunday	Monday	Tuesday	Wednesday	Thursday
8 AM – 4 PM	8 AM – 4 PM	8 AM – 4 PM	8 AM – 12 PM	8 AM – 4 PM

Gynecologist at the University Clinic: Dr. Furman Boris Every Tuesday 13:00-15.30. For appointments Please call \*2700 or call directly to the clinic.

#### b) Wingate Clinic

**Address:** 3 Hana Senesh St. (Gimel Neighborhood)  
**Tel:** 08-6207222 – Dial 3 to the office and then 8  
**Fax:** 08-6207-218  
**English speaking doctor:** Dr. Roni Peleg  
**Pharmacy:** in the clinic

**Buses:** 4,5

**Clinic Hours**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
7:30 AM – 12 PM	7:30 AM – 12 PM	7:30 AM–12 PM	7:30 AM–12 PM	7:30 AM – 12 PM	8 AM – 12 PM
4 PM – 7 PM				4 PM – 7 PM	

c) **Ben Yair Clinic**

**Address:** 26 Bialik St. (Beit neighborhood)  
**Tel:** 08-9110-222 – Dial 3 to the office and then 8  
**Fax:** 08-9110-237  
**Pharmacy:** no pharmacy in the clinic  
**Buses:** 6

**Clinic Hours**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
7:30 AM – 1 PM	7:30 AM – 1 PM	7:30 AM–1 PM	7:30 AM–1 PM	7:30 AM – 1 PM	8 AM – 12 PM
4 PM – 7 PM		4 PM – 7 PM		4 PM – 7 PM	

d) **Pisgat Ramot Clinic**

**Address:** 4 Hat-Kna'an St. (Ramot neighborhood)  
**Tel:** 08-6240-222 – Dial 3 to the office and then 8  
**Pharmacy:** in the clinic  
**Buses:** 4

**Clinic Hours**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
7:30 AM – 1 PM	7:30 AM – 1 PM	7:30 AM–1 PM	7:30 AM – 1 PM	7:30 AM – 1 PM	8 AM – 12 PM
5 PM – 8 PM		5 PM – 8 PM		5 PM – 8 PM	

e) **Metsda Clinic**

**Address:** 5 Mivza-Uvda St.  
**Tel:** 08-6475-222 – Dial 3 to the office and then 8  
**Fax:** 08-6275-253  
**Pharmacy:** in the clinic  
**Buses:** 12

**Clinic Hours**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday
7:30 AM – 1 PM	7:30 AM – 2 PM	7:30 AM – 1 PM	7:30 AM – 1 PM	7:30 AM – 1 PM	8 AM – 12 PM
4 PM – 7 PM		4 PM – 7 PM		4 PM – 7 PM	

## 5) Harel-Yedidim Office

We at Harel-Yedidim are pleased to serve you. Do not hesitate to call us:

- Regular office hours

Tel: 03-6386216  
Fax: 03-6874534  
Office hours: Sunday – Thursday 8 AM – 3:30 PM

- Outside office hours, 24/7, you can call:

**Meytal Assor**                      **Tel: 052-2360037**  
**Einat Cohen**                     **Tel: 054-5297775**  
**Amos Gilboa**                    **Tel: 052-3250975**

Email: [y\\_health@yedidim.co.il](mailto:y_health@yedidim.co.il)  
Web: [www.yedidim-health.co.il](http://www.yedidim-health.co.il)

**Sincerely,**

**Amos Gilboa, Director**  
**Division for Overseas Visitors and Students**  
**Harel-Yedidim**